

Sientra Our Promise to You

The Sientra
Limited Warranty
and Lifetime Product
Replacement Programs

The Sientra® Warranty

Simply the best coverage at no cost to you

Our unwavering commitment to safety, innovation, and beauty began long before we developed your Sientra breast implants. Remaining faithful to that commitment with exacting production standards allows us to provide you with our complimentary Sientra Warranty. We sincerely believe that it provides a level of protection unsurpassed in our industry.

Coverage with you in mind

Your Sientra Limited Warranty and Product Replacement Programs include:

- Up to \$3600 toward surgery, if needed due to a rupture within 10 years after your breast implant surgery
- Lifetime product replacement if your implant ruptures
- Free contralateral (opposite side) implant if needed

All Sientra implants are covered if they were implanted:

- According to the Sientra breast implant Directions for Use (www.sientra.com)
- By a board certified plastic surgeon
- In the United States after April 1, 2012

The Sientra Limited Warranty does NOT apply to the following:

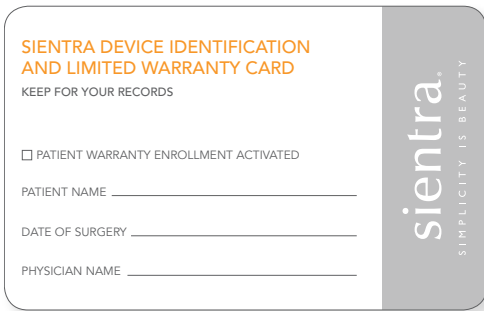
- Adverse events other than rupture
- Rupture caused by surgical procedure or physical trauma
- Removal for capsular contracture*
- Removal of implants to change the size or style of the implant

* Capsular contracture is tightening of the scar tissue around an implant and can result in breasts becoming firm or hard.

Easy to track, easy to enroll

Safety and simplicity in a single card

You are unique and so is your implant. Sientra is the only company in the United States that stamps each implant with a unique serial number. After your surgery, you will receive a Device Tracking and Sientra Warranty Card from your plastic surgeon. This card will list the serial number of your implant. Additionally, it will confirm your enrollment in the Device Tracking Program and in the Sientra Limited Warranty and Product Replacement Programs.



The image shows a sample of the Sientra Device Identification and Limited Warranty Card. The card is white with a grey vertical bar on the right side containing the Sientra logo and the tagline 'SIMPLICITY IS BEAUTY'. The main text on the card reads: 'SIENTRA DEVICE IDENTIFICATION AND LIMITED WARRANTY CARD' in orange, followed by 'KEEP FOR YOUR RECORDS' in black. Below this, there is a checkbox labeled 'PATIENT WARRANTY ENROLLMENT ACTIVATED'. Underneath, there are three lines for patient information: 'PATIENT NAME', 'DATE OF SURGERY', and 'PHYSICIAN NAME', each followed by a horizontal line for text entry.

You will also receive a letter or email from Sientra, acknowledging that your warranty has been activated. Once activated, your Sientra warranty cannot be canceled. If you do not receive the card (shown above) and letter/email within 60 days of your surgery, please contact our Customer Experience Team at (888) 708-0808 or email us at warranty@sientra.com.

If you need to make a warranty claim, simply contact us at:

- (888) 708-0808
- warranty@sientra.com

Please have available when you call or include in your email:

- Implant serial number
- Implant style reference number
- Name of implanting plastic surgeon
- Name of your current plastic surgeon (if different from above)

Our goal is to make filing a claim as smooth as possible and, if needed, our Customer Experience Team can walk you through the process and assist you with the information. Also, you can always access warranty information at www.sientra.com.

Our commitment to you

- Lifetime replacement of your Sientra breast implant due to rupture, if needed
- Assistance of up to \$3600 for surgery required due to a rupture within 10 years of receiving your Sientra implant
- Enrollment that requires no effort on your part

Please consult your surgeon for more information about the Sientra Limited Warranty and Product Replacement Programs.

ACKNOWLEDGMENT OF INFORMED DECISION

Please read the appropriate patient brochure: BREAST AUGMENTATION WITH SIENTRA SILICONE GEL BREAST IMPLANTS or BREAST RECONSTRUCTION WITH SIENTRA SILICONE GEL BREAST IMPLANTS. These educational brochures provide you with information about the risks and benefits of silicone gel breast implants. It is very important that you take the time to read and fully understand the brochure, consult with your surgeon, and ask any questions you may have. You will also be asked to sign the Acknowledgement of Informed Decision Form in the brochure.

TERMS AND CONDITIONS

For full Terms and Conditions of the Sientra Limited Warranty and Product Replacement Programs, write to us at warranty@sientra.com, call (888) 708-0808, or visit us at www.sientra.com

sientra.

PO Box 1490
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Toll Free: 888.708.0808
sientra.com

Relax. You're Covered
with Sientra TRUE Texture.®

INTRODUCING



Sientra's CapCon Care Program

You want more
than beauty.

You want a
youthful feel

and

peace of mind.

Ask your surgeon about



sientra.®

Relax. You're covered.

You want a natural feel. If you don't get the feel you're looking for, because of a complication called capsular contracture, Sientra has a solution for you.

The C³ Program

- Two-year coverage against capsular contracture starts the day of the primary augmentation surgery.
- Capsular contracture within that time means you get a replacement implant. Free.

Program Details:

- A diagnosis of Baker Grade III or IV capsular contracture is required to be eligible for the program.
- Replacement implant must be the same style as the primary augmentation implant, and the same size or one size up or down.
- C³ provides the implant for free. It does not cover surgery or hospital costs.
- Replacement surgery must be by a board-certified or board-eligible plastic surgeon.

For more information about the C³ program and Sientra breast implants visit sientra.com/resources

Important Safety Information

Sientra's Silicone Gel Breast Implants are indicated for breast augmentation in women at least 22 years old and for breast reconstruction. Breast augmentation includes primary breast augmentation to increase the breast size, as well as revision surgery to correct or improve the result of primary breast augmentation surgery. Breast reconstruction includes primary reconstruction to replace breast tissue that has been removed due to cancer or trauma or that has failed to develop properly due to a severe breast abnormality. Breast reconstruction also includes revision surgery to correct or improve the results of a primary breast reconstruction surgery.

Breast implant surgery is contraindicated in women with active infection anywhere in their bodies, with existing cancer or pre-cancer of their breast who have not received adequate treatment for those conditions and, who are pregnant or nursing.

Key complications include capsular contracture, implant removal, rupture and reoperation. For more detailed information about the risks and benefits of Sientra breast implants, please visit www.sientra.com/resources or call Sientra at (888) 708-0808. Sientra breast implants with High-Strength silicone gel are only available through board-certified or board-eligible plastic surgeons.